

2019 HONDA CLASSIC VOLUNTEER COMMITTEE DESCRIPTIONS

ADMISSIONS: Ticket sales and credential scanning at tournament entrances. Issue proper credentials to members of military and allied organizations. **Tues. - Sun.**

CADDIES: Register professional caddies, maintain caddie area, distribute/collect/wash caddie bibs & towels. **Sun. - Sun.**

CART CONTROL: Maintain and distribute golf carts, incl. charging/preparation of carts for the next day. Shifts begin at 5AM. **Mon. - Sun.**

CHILD CARE: Assist the PGA TOUR staff in providing childcare for the children of the players. *Background checks required; must be at least 17 yrs of age.* **Wed. - Sun.**

COMMUNICATIONS: Answer incoming calls, provide information, take messages & transfer calls to other areas. Organize radio distribution. Manage daily radio check-out, check-in, charging & training on proper radio use. **Mon. - Sun.**

COURTESY CHECK: Maintain checkpoint at two entrance gates for spectators prohibited items. Log item and provide ticket to spectators to retrieve items upon exit. **Tues - Sun.**

HONORARY OBSERVER: RESTRICTED* **Thurs. – Sun.**

HOSPITALITY: Assist as hosts for sponsors/guests; direct all guests to their correct locations. Control access to hospitality areas by verifying proper credentials, maintain noise control and mobile device policy. Maintain Hospitality Will Call. **Wed. - Sun.**

LOCKER ROOM: Assist players in locker room to help ensure their needs are met. Assist in delivering all shipped items to locker room, stock coolers, assist with player Will Call requests, etc. **Sun. - Sun.**

MARSHALS: Provide spectator control along all golf course tee boxes, fairways, crosswalks, and greens. Spot and protect player's golf shots outside the ropes. Maintain quiet during play. Ensure safe passage of players from the green to the next tee. Assist with course evacuation if needed. Prevent unauthorized photography. Ensure compliance with cell phone/camera rules, advise spectators of designated cell phone areas. Gently remind spectators to keep phones on silent, to be respectful of play and not interfere with players, caddies or media. **Mon. - Sun.** Greatest needs are **Thurs.-Sun. Weekends are full day shifts.**

ADVANCE MARSHALS: Assigned to a group of players to accompany them for the entire eighteen holes. Walk ahead of the players to ensure access to tee boxes, cross walks, and ensure green's exits are properly manned by hole marshals and there is nothing that impedes access to these areas. Must be able to walk eighteen holes. **PLAYER TRANSITION TEAM:** Escort players through transition areas which include the Putting Greens, 1st & 10th tees, 9th & 18th greens and player clubhouse. Assist with course evacuation as needed. **Mon. - Sun.** Greatest needs are **Wed. - Sun.**

TOURNAMENT OPERATIONS TASK FORCE: Perform continuous inspection of golf course, perimeter fencing, barricades, ropes/signage, etc., to ensure all is in operational order. Work with Operations staff for any additional requests. Operate spectator shuttle for tournament patrons, which provides transportation to & from designated locations on course. Assist with course evacuation when necessary. **Wed. – Sun.**

PLAYER REGISTRATION: RESTRICTED* **Sun. - Wed.**

PRACTICE FACILITIES: Maintain spectator control & assist players at the practice range & putting green. Prevent unauthorized photography. Ensure compliance with cell phone/camera rules. Collect, sort and distribute range balls & maintain bunkers to the left of range. Marshal walkway from range or practice green to tee or clubhouse. Requires some heavy lifting and 6+ hour shifts. **Sun. - Sun.**

PRO-AMS: Greet, register & provide information to amateur contestants. Assemble and distribute gift packages to amateurs. Assist with the verification of handicaps, amateur golf bags, pace of play, collecting scorecards, scoring and awards presentation. **Sun. - Sat.**

PRODUCT CONTROL & DISTRIBUTION: Receive, control and distribute pairing sheets, programs, and on course refreshments for use by the players. Receive & distribute supplies for vendors and tournament employees. Requires lifting. **Mon. - Sun.**

RESIDENT SHUTTLE: Provide transportation to/from tournament for PGA National residents. Drive small passenger vans to designated pickup areas within PGA National. *Valid driver's license required.* **Wed. - Sun.**

SHOTLINK LASERS: Assist at stations on every hole in the fairway and at the green to track the location of each player's shot using a laser sighting device. Easy to follow instructions will be provided. **Thurs. - Sun.** plus hands on practice **Wed.**

SPECTATOR INFORMATION: Answer questions, direct spectators and hospitality patrons, and provide general information. **Wed. - Sun.**

STANDARD BEARERS: Walk with each group of golfers for the entire round and display their scores in relation to par on a Scoring Standard. This position is a great opportunity for teenagers or parents and children. **Wed. - Sun.** For the "walk with a parent" program, *only one child (under the age of 13) per parent/guardian, please.*

STARTERS: RESTRICTED*

TOURNAMENT OFFICE: Beginning prior to the event, support tournament staff by answering phones, assembling invitations, mailing tickets, and various office duties. *Assistance may be needed beginning in mid-January. Only 4-5 volunteers needed. Priority is given to previous tournament office volunteers.*

TRANSPORTATION: Inventory/distribution of vehicles to PGA TOUR players and special guests. Includes, airport pick up/drop off for players and transport for tournament VIP's. **Fri. 2/22 - Mon. 3/4.** *Valid driver's license required.*

TV LIAISON: Provide on course assistance to both the Television Network and Satellite Radio. Must be familiar with golf etiquette, course layout and the rules of golf. Must be able to walk 18 holes and utilize two-way radio quickly and efficiently. **Thurs.-Sun.**

VOLUNTEER HEADQUARTERS (VHQ Café): Maintain volunteer headquarters, provide information, set up, serve & clean-up food/beverages, stock drink coolers, distribute and collect lunch chits. Requires early morning hours. **Mon. - Sun., possibly Mon, 3/4.**

UNIFORM DISTRIBUTION: Distribute volunteer uniforms prior to tournament week and staff check -out process. Distribute volunteer badges. May also be needed tournament week for late uniform pick -up. **One to two weeks prior to tournament. Exact dates TBD.**

VOLUNTEER VALUE SHOP: (formerly Uniform Sales) Staff the shop, *for volunteers only*, and sell discounted uniforms and other logo merchandise during uniform distribution & tournament week. May require some early morning hours. **Exact dates TBD & Wed. - Sun. (Must work a minimum of 1 shift during tournament week)**

WALKING SCORERS: Walk with a group of players during the Pro-Am and Tournament rounds, entering stroke, scoring, and statistical information into a hand held device. **Wed. - Sun.** *Wed. required for ALL walking scorer volunteers.*

WILL CALL: Serve as a distribution center at an off-site location for credentials and passes left for spectators, guests of Players, Officials, Hospitality Sponsors, PGA TOUR Staff, and members of the Media. **Tues. - Sun.**

RESTRICTED - *Due to the limited number of volunteers required for this committee, only those who have worked on this committee at a previous Honda Classic, or have talked with the Committee Chairman directly can sign up for restricted committees.*